### TheWealth *Meta* – Detailed CV Knowledge Bank

Template



# BankCo, Head of Strategy

2 Projects / Initiatives

01 Jan 2024 – Current

# W

### **BankCo: Head, Strategy (01 Jan 2024 - Current)**

#### Responsible for the development and execution of the bank's corporate strategy

Project	Client / Employer	Nature of Project	My Involvement and Personal Achievements	Overall Project Outcomes
Corporate Strategy 2021	BankCo (Employer)	<ul><li>Develop the 5-year corporate strategy</li><li>Obtain buy-in from key</li></ul>	<ul> <li>Developed vision, mission and ambition targets by analyzing market position &amp; trends, competitive advantages and competitive threats</li> <li>Facilitated workshops with 10 senior management to identify 20 strategic initiatives</li> <li>Socialised strategy and incorporated feedback from 35 key stakeholders</li> </ul>	<ul> <li>Obtained Board of Directors' approval for 5-year strategy targeting EBITDA uplift of 2x within 5 years to RM 10 bn</li> <li>5-year strategy plan publicly launched in December 2022</li> <li>Improved analyst sentiment on BankCo future performance to 70% Buy calls (previously 40%)</li> </ul>
		stakeholders  • Obtain Board approval		
			Fintech partnership	
2021 / 2022		<ul> <li>Facilitated workshop discussion with Lending Division leaders to rank and shortlist top 3 potential fintech partners</li> </ul>		
		<ul> <li>Developed fintech partnership business case and partnership proposal material</li> </ul>		
		<ul> <li>Engaged top 3 to present proposal for fintech partnership</li> </ul>	<ul> <li>Exceeded pilot targets by 150%, increasing business case attractiveness and increased funding support for scaled implementation totaling RM50m</li> </ul>	
		<ul> <li>Oversaw proof of concept as partnership lead and propositioned business case to Board of Directors to approve increased investments</li> </ul>		

# ConsultingCo, Manager

[XX] Projects / Initiatives

<u>01 Jan 2022 – 31 Dec 2023</u>

## ConsultingCo: Manager (01 Jan 2022 – 31 Dec 2023)



#### Engagement Manager responsible for leading strategy projects with Financial Services clients

Project	Client / Employer	Nature of Project	My Involvement and Personal Achievements	Overall Project Outcomes
Full potential strategy 2023	BankCo (client) A Leading Malaysian Bank	Full potential strategy deep dive, including identification of opportunities for new and adjacent business lines	<b>Overall engagement management</b> across stakeholders, coordinating key activities and communications	<ul> <li>Identified EBITDA uplift potential of RM 1bn - 2bn, ~30% uplift potential in 3 years from existing businesses</li> <li>Developed strategic roadmap and obtained business case approval for BankCo to invest RM500m over 4 years into 2 new business lines, with a potential for 3.5x ROI over 8 years</li> </ul>
2025	~5,000 HC		Oversight of team across 2 workstreams:	
	>10M customers	aujacent business imes	Workstream 1 – Strategy formulation	
	300 branches	Team of 5 in working level team: 1 Manager, 2 consultants, 2 Analysts (12 weeks)	<ul> <li>Developed vision, mission and ambition targets by facilitating ideation workshops with Board and C-suite</li> </ul>	
	RM 20bn revenue RM 5bn EBITDA		<ul> <li>Synthesised diagnostic results with insights from surveys and interviews to develop an emerging hypothesis on where to play and how to win</li> </ul>	
			<ul> <li>Formulated full potential strategy inclusive of business case for the creation of 2 new lines of business</li> </ul>	
			<ul> <li>Engaged C-suite for review and iteration of strategy prior to Board approval</li> </ul>	
			Workstream 2 – Deep Dive diagnostic	
			<ul> <li>Launched survey to sample population of 2,000 respondents to understand consumer sentiment towards BankCo vs competitors</li> </ul>	
			<ul> <li>Performed due diligence diagnostic on existing business levers for potential EBITDA uplift</li> </ul>	
			<ul> <li>Interviews with select management stakeholders to seek clarification and validate lever(s) potential</li> </ul>	